



INSTRUCTION TO REJECT TRANSACTIONS  
STEP (Self Transaction Exclusion Program)

The undersigned holder of the card or checking account specified below does hereby instruct Global Cash Access, L.L.C., a Delaware limited liability company (“GCA”), to reject any cash advance transaction requested using the card or checking account. Cardholder/Acct-holder is making this instruction pursuant to the Self Transaction Exclusion Program (STEP) initiative of GCA’s Responsible Gaming Program and understands that this instruction may only be revoked using the written form of revocation. This instruction shall become effective upon GCA entering the Card/Account information into its computer systems as a card/acct subject to a STEP instruction and shall remain in effect until GCA removes the Card/Account from its computer systems as a card/acct subject to a STEP instruction following GCA’s receipt of a written revocation of such instruction using the form attached hereto.

Cardholder represents and warrants to GCA that Cardholder has all right, power and authority to make this instruction on behalf of all joint holders of the Card(s). The undersigned authorizes GCA to obtain credit reports using the information provided herein for the purpose of verifying the undersigned’s identity and authority to make this instruction. Cardholder agrees that GCA’s acceptance of this instruction would be solely as an accommodation to Cardholder, without any consideration to GCA; therefore, in no event shall GCA bear any liability for its acceptance, rejection, compliance or non-compliance with this instruction or any revocation thereof for any reason whatsoever. Cardholder hereby waives any claims against GCA in connection with this instruction or any revocation thereof, including without limitation GCA’s rejection of transactions pursuant to this instruction, GCA’s failure to comply with this instruction or GCA’s rejection of transactions prior to the effectiveness of any revocation of this instruction, and Cardholder agrees to indemnify GCA against any liability arising from or relating to this instruction or any revocation thereof, including, without limitation, any liability to any joint holders of the Card(s), VISA U.S.A., Inc., MasterCard International, Inc., Discover/Novus Inc, any debit network, the issuer of the Card(s), any acquiring or merchant bank involved in the processing of transactions involving the Card(s) or any gaming establishment.

Check Accountholder represents and warrants to GCA that accountholder has all right, power and authority to make this instruction on behalf of all joint holders of the Checking account. The undersigned authorizes GCA to obtain credit reports using the information provided herein for the purpose of verifying the undersigned’s identity and authority to make this instruction. Accountholder agrees that GCA’s acceptance of this instruction would be solely as an accommodation to Accountholder, without any consideration to GCA; therefore, in no event shall GCA bear any liability for its acceptance, rejection, compliance or non-compliance with this instruction or any revocation thereof for any reason whatsoever. Accountholder hereby waives any claims against GCA in connection with this instruction or any revocation thereof, including without limitation GCA’s rejection of transactions pursuant to this instruction, GCA’s

